

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



August 5, 2021

Robert L. Kelly
Vice President, Regulatory Affairs
Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Dear Mr. Kelly,

The Commission has approved Suburban Water Systems' Advice Letter No. 355, filed on June 28, 2021, regarding Extension of Emergency Customer Protections Through September 30, 2021.

Enclosed is a copy of the advice letter with an effective date of June 28, 2021 for the utility's files.

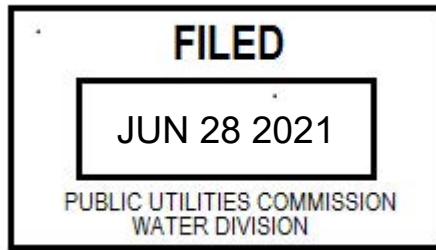
Please contact Jefferson Hancock at JHO@cpuc.ca.gov or 415-703-3453, if you have any questions.

Thank you,

/s/ROBIN BRYANT

Robin Bryant
Water Division

Enclosures



**Suburban
Water Systems**

A SouthWest Water Company

1325 N. Grand Ave. Ste. 100, Covina, CA 91724-4044
Phone: 626.543.2500, Fax: 626.331.4848
www.swwc.com

U-339-W

VIA EMAIL

ADVICE LETTER NO. 355-W

June 28, 2021

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Suburban Water Systems (Suburban) submits this Tier 1 Advice Letter in compliance with Water Division's letter dated June 16, 2021, which directs all water and sewer utilities to extend Emergency Customer Protections for residential and small business customers through September 30, 2021. Therefore, Suburban has extended through September 30, 2021 the Emergency Customer Protections that the Commission previously requested in Resolution M-4849. Also, as Suburban was clear in its approved Advice Letter 353-W that the CEMA account would remain open after June 30, 2021, similarly it will now remain open after September 30, 2021.

Background

On February 11, 2021, the CPUC adopted Resolution (Res.) M-4849 which ordered Class A and B water utilities, as well as energy and communication utilities, to extend Emergency Customer Protections for residential and small business customers through June 30, 2021 via Tier 2 Advice Letter filings.

On April 1, 2021, Suburban filed Tier 2 Advice Letter No. 353-W in compliance with Res. M-4849, detailing the transition plan on the Emergency Customer Protections for residential and small business customers through June 30, 2021.

On June 16, 2021, Water Division approved Suburban's Advice Letter No. 353-W, commencing on June 1, 2021 as requested by Suburban.

On June 11, 2021, the Governor of California, Gavin Newsom, signed an Executive Order N-08-21 announcing the statewide water disconnection moratorium will end September 30, 2021..

Tier Designation and Effective Date

This is a Tier 1 Advice Letter pursuant to General Order 96-B and Water Industry Rule 7.3.1(3) (Compliance with mandatory statute, decision, or resolution). Suburban requests that the Advice Letter is effective on June 28, 2021.

Response or Protest

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter.

A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the advice letter; or
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions; or
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the Commission).

A protest may not rely on policy objections to an Advice Letter (AL) where the relief requested in the AL follows rules or directions established by statute or Commission order applicable to the utility.

A protest shall provide citations or proofs where available to allow staff to properly consider the protest. DWA must receive a response or protest via email (or postal mail) within 20 days of the date the AL is filed.

The addresses for submitting a response or protest are:

Email Address:
Water.Division@cpuc.ca.gov

Mailing Address:
California Public Utilities Commission
Division of Water and Audits, 3rd Floor
505 Van Ness Avenue
San Francisco, CA 94102

On the same date the response or protest is submitted to Water Division, the respondent or protestant shall send a copy by mail (or e-mail) to us, addressed to:
Suburban Water Systems, Robert L. Kelly, V.P. Regulatory Affairs, 1325 N. Grand Avenue,
Suite 100, Covina, CA 91724, FAX (626) 331-4848, or e-mail bkelly@swwc.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform Water Division, within the 20-day protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by Water Division within five business days after the end of the protest period, and shall be served on the same day to the person who filed the protest or response to the AL.

If you have not received a reply to your protest within 10 business days, contact Suburban Water Systems at (626) 543-2500.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

In compliance with Water Industry Rule 4.3 of General Order 96-B, a copy of this advice letter has been mailed or electronically transmitted to all interested and affected parties as detailed in Attachment A.

Sincerely,

/s/Robert L. Kelly_____

Robert L. Kelly
Vice President, Regulatory Affairs